

CERTIFICATE

SIRIM QAS International Sdn. Bhd. hereby certifies that



STRATEQ SYSTEMS SDN BHD
PETROL RETAILS SOLUTION
5TH FLOOR, BLOCK A, DATARAN HAMODAL
NO. 4, JALAN BERSATU 13/4
46200 PETALING JAYA
SELANGOR DARUL EHSAN
MALAYSIA

has implemented a management system complying with

ISO/IEC 20000-1:2018

INFORMATION TECHNOLOGY – SERVICE MANAGEMENT – PART 1: SERVICE MANAGEMENT SYSTEM REQUIREMENTS

Scope of Certification

THE IT SERVICE MANAGEMENT SYSTEM SUPPORTING PROVISION OF ICT SYSTEM SUPPORT AND MAINTENANCE SERVICES TO OIL AND GAS COMPANIES, PETROL STATIONS (RETAIL) AND OTHER CUSTOMERS IN MALAYSIA.

Certification structure = Multi-site

Total number of sites including main site = 2

(Sites covered by this certification are listed in the Annex to this certificate)

Issue date : 09 October 2023
Original certification date : 21 October 2011
Expiry date : 20 October 2026
Certificate no. : ITSMS 00001



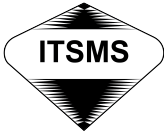
Nur Fadhilah Binti Muhammad
Chief Executive Officer
SIRIM QAS International Sdn. Bhd.



ANNEX TO CERTIFICATE NO. ITSMS 00001

List of sites:

- 1) STRATEQ SYSTEMS SDN BHD
PETROL RETAILS SOLUTION
5TH FLOOR, BLOCK A, DATARAN HAMODAL
NO. 4, JALAN BERSATU 13/4
46200 PETALING JAYA
SELANGOR DARUL EHSAN
MALAYSIA
ITSMS 00001



SIRIM

Scope of Certification

THE IT SERVICE MANAGEMENT SYSTEM SUPPORTING PROVISION OF ICT SYSTEM SUPPORT AND MAINTENANCE SERVICES TO OIL AND GAS COMPANIES, PETROL STATIONS (RETAIL) AND OTHER CUSTOMERS IN MALAYSIA.



- 2) STRATEQ SYSTEMS SDN BHD
PETROL RETAILS SOLUTION
NO 1, JALAN 51/203A KAWASAN PERINDUSTRIAN TIONG NAM
SEKSYEN 51
46050 PETALING JAYA
SELANGOR DARUL EHSAN
MALAYSIA
ITSMS 00001-S1

Member of



Scope of Certification

THE IT SERVICE MANAGEMENT SYSTEM FOR WAREHOUSE (DEPOT AND LOGISTICS ACTIVITIES) .

---- End of Annex ----

CERTIFICATE

SIRIM QAS International Sdn. Bhd. hereby certifies that



STRATEQ SYSTEMS SDN BHD
PETROL RETAILS SOLUTION
NO 1, JALAN 51/203A KAWASAN PERINDUSTRIAN TIONG NAM
SEKSYEN 51
46050 PETALING JAYA
SELANGOR DARUL EHSAN
MALAYSIA



has implemented a management system complying with



ISO/IEC 20000-1:2018
*INFORMATION TECHNOLOGY – SERVICE MANAGEMENT – PART 1: SERVICE
MANAGEMENT SYSTEM REQUIREMENTS*

Scope of Certification

**THE IT SERVICE MANAGEMENT SYSTEM FOR WAREHOUSE (DEPOT AND LOGISTICS
ACTIVITIES) .**

Certification structure = Multi-site

The validity of this certificate depends on the validity of the main site certificate.

Issue date : 09 October 2023
Original certification date : 21 October 2011
Expiry date : 20 October 2026
Certificate no. : ITSMS 00001-S1



Nur Fadhilah Binti Muhammad
Chief Executive Officer
SIRIM QAS International Sdn. Bhd.



This certificate is granted subject to the terms and conditions as stated in the Certification Agreement.